
Activity Title: Reflecting on Poor Netiquette Scenarios

Objective:

To help participants recognize the importance of proper netiquette by reflecting on real-life examples where it was not followed and brainstorming how it could have been improved.

Duration:

15-20 minutes

Instructions:**1. Group Formation:**

- Divide participants into **small groups** of 3-5 people.

2. Scenario Presentation:

- Present the group with **three different scenarios** where netiquette was not followed (examples provided below).
- Each group should pick one scenario and discuss the **consequences** of poor netiquette in that situation.

3. Discussion Points:

- What are the potential consequences of this behavior (e.g., misunderstanding, damaged relationships, reduced collaboration)?
 - How could the situation have been improved by following proper netiquette?
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Example Scenarios:**1. Scenario 1: Social Media Conflict**

- A heated debate on a social media platform escalates into **personal insults and name-calling**.

- **Discussion:** How does personal attacking harm productive conversations? How could the participants have engaged respectfully?

2. Scenario 2: Aggressive Group Email

- A group email is sent using **ALL CAPS** and an **aggressive tone** to express frustration with a team member's work.
- **Discussion:** What is the effect of shouting (all caps) in written communication? How could the sender have framed their message more professionally and effectively?

3. Scenario 3: Failure to Credit Sources

- In an online forum, a user shares valuable information but **fails to cite the original source** or give credit to the original author.
- **Discussion:** Why is acknowledging others' work important in digital spaces? What consequences arise from plagiarism, and how could proper credit improve credibility?

Debrief:

- After the group discussions, each group will take 2-3 minutes to **present their scenario** and conclusions.
- Encourage groups to share:
 - The **impact of poor netiquette** on communication.
 - Suggestions for how **following netiquette** would have improved the interaction.
- **Facilitator Role:** Summarize key points and highlight how practicing good netiquette fosters better digital environments and more effective communication.

Expected Outcomes:

- **Recognition of the consequences** of poor netiquette on relationships, collaboration, and professionalism.

- **Understanding the value** of respectful, clear, and professional communication in digital interactions.
- **Developing strategies** for improving online communication based on real-world scenarios.