

MT5.2_2 Role Playing

How are you Coping?

Setting:

A multicultural workplace, in which team members from diverse backgrounds are collaborating on a project.

Characters:

- **Amina: A team member from a Middle Eastern background.**
- **James: A team leader who is American.**

Scenario:

Amina recently lost her grandmother, who played a significant role in her life. The mourning period is especially important for her and her family. Amina has been feeling overwhelmed balancing work and her grief.

Scene:

During a team meeting, Amina seems distracted and less engaged than usual. James notices her demeanour and decides to address it.

Checklist	YES	NO
<i>Have they respected cultural differences?</i>		
<i>Have they broken down any stereotype or bias?</i>		
<i>Have they shown empathy?</i>		
<i>Have they employed active listening?</i>		
<i>Have they communicated effectively?</i>		
<i>Have they managed to avoid conflict?</i>		

In brief, what did they do right and what did they do wrong?

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Attachment to MT
Task 2.3