

**MT5.2\_3 Video Projection and Analysis (Individual Activity):  
How Miscommunication Happens (and How to Avoid it)**

1. *What are the key points of the video?*
2. *Why and how miscommunication happens?*
3. *What additional factors may contribute to miscommunication?*
4. *What are the main elements of effective and constructive communication?*
5. *How can effective and constructive communication contribute to avoiding misunderstandings, preventing conflict, and consolidating positive relationships?*

Attachment to MT  
Task 2.3



**Co-funded by  
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