

**MT5.2\_3 Video Projection and Analysis (Individual Activity):**  
**How Miscommunication Happens (and How to Avoid it)**

1. *What are the key points of the video?*
2. *Why and how miscommunication happens?*
3. *What additional factors may contribute to miscommunication?*
4. *What are the main elements of effective and constructive communication?*
5. *How can effective and constructive communication contribute to avoiding misunderstandings, preventing conflict, and consolidating positive relationships?*