MT5.2_3 Video Projection and Analysis (Individual Activity):
How Miscommunication Happens (and How to Avoid it)

1. *What are the key points of the video?*

2. *Why and how miscommunication happens?*

3. *What additional factors may contribute to miscommunication?*

4. *What are the main elements of effective and constructive communication?*

5. *How can effective and constructive communication contribute to avoiding misunderstandings, preventing conflict, and consolidating positive relationships?*

Co-funded by the European Union

Funded by the European Union. Views and opinions expressed are however those of the author(s) only and do not necessarily reflect those of the European Union or the European Education and Culture Executive Agency (EACEA). Neither the European Union nor EACEA can be held responsible for them.