

# GDPR Decision-Making Challenge

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## Activity Title MT3.1.3:

### GDPR Decision-Making Challenge

#### Objective:

Participants will work together to make decisions in response to simple GDPR-related scenarios, helping them understand GDPR principles and their application.

#### Duration:

1 Hour

#### Materials Needed:

1. A shared presentation or document with pre-written scenarios (Google Slides or PDF).
2. Online meeting platform (e.g., Zoom or MS Teams).
3. A simple poll tool (Zoom Polls, Slido, or Google Forms) to vote on decisions.

#### Activity Flow:

### 1. Introduction (5 minutes)

- Facilitator explains GDPR in simple terms:
  - **Confidentiality:** Keep data private.
  - **Integrity:** Ensure data accuracy.
  - **Transparency:** Let people know how their data is used.
  - **Accountability:** Take responsibility for protecting data.
- Introduce the activity: *"You'll review scenarios and make decisions as a team to handle GDPR challenges."*

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### 2. Scenario Challenge (40 minutes)

- Facilitator shares **4 simple scenarios** (one every 10 minutes). Each scenario involves a GDPR challenge where participants must choose the best course of action.
- Participants discuss in a group (or breakout rooms) for 5 minutes and submit their decision via a poll.

### **Examples of Scenarios:**

#### **1. Scenario 1:**

*A customer requests their data be deleted. What do you do?*

- Options:
  - A) Delete immediately.
  - B) Ask why they want it deleted.
  - C) Review company policy and confirm the request.
- Correct Answer: C (Reviewing ensures compliance with GDPR rules).

#### **2. Scenario 2:**

*A company employee accidentally sent sensitive data to the wrong email address. What's your first step?*

- Options:
  - A) Notify the GDPR authority immediately.
  - B) Contact the recipient and request deletion.
  - C) Both A and B.
- Correct Answer: C.

#### **3. Scenario 3:**

*Your company collects extra personal data that isn't necessary for its purpose. What should you do?*

- Options:
  - A) Stop collecting unnecessary data immediately.
  - B) Inform customers and delete unnecessary data.
  - C) Both A and B.

- Correct Answer: C.

#### 4. **Scenario 4:**

*A customer claims they didn't give consent for data collection, but you have records of their consent. What do you do?*

- Options:
    - A) Explain and show proof of consent.
    - B) Apologize and delete their data immediately.
    - C) Ignore their complaint.
  - Correct Answer: A.
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### **3. Discussion and Debrief (15 minutes)**

- After each scenario, the facilitator explains the correct answer and how it aligns with GDPR principles.
  - End with a quick discussion on lessons learned and how to apply GDPR in daily tasks.
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#### **Expected Outcomes:**

- Participants will learn GDPR principles through practical, real-life examples.
  - They'll understand how to make simple decisions in compliance with GDPR.
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#### **Why This Activity Works:**

- It's simple and interactive.
- No complex setups are required.
- Easy to understand for participants with little GDPR knowledge.