

# GDPR Case Study Workshop – Extended Activity

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## Activity MT 3.1.4:

### GDPR Case Study Workshop – Extended Activity

#### Objective:

Analyze a GDPR case study to understand how organizations respond to data breaches, ensure compliance with regulatory principles, and implement long-term improvements. The extended duration allows for deeper exploration and broader participant engagement.

#### Duration:

1 hour

#### Materials Needed:

1. Case study document (simplified example of XYZ Telecom).
2. Online collaboration platform (Zoom, Google Meet, Teams).
3. Shared document or whiteboard for group note-taking (Google Docs, Slides, or Miro).

#### Activity Flow:

### 1. Introduction to GDPR and the Case Study (10 minutes):

#### Short presentation by the facilitator:

- **Core GDPR principles:**
  - **Confidentiality:** Protecting data privacy.
  - **Transparency:** Informing individuals how their data is used.
  - **Accountability:** Taking responsibility for data protection and acting in case of breaches.
- **Overview of the XYZ Telecom case study:**

- **What happened: Hackers exploited a security vulnerability, resulting in a data breach involving customer information (names, email addresses, and phone numbers).**
- **Response: Customers were notified, the vulnerability was fixed, and security protocols were updated.**
- **Outcome: Improved security measures, staff training, and ensured GDPR compliance.**

The case study document or slides are shared with participants.

## 2. Group Discussion (40 minutes):

### ◆ Step 1: Identifying the Problem (10 minutes)

Groups discuss:

- What caused the breach?
- Which GDPR principles were violated?
- What could have been done to prevent the incident?

### ◆ Step 2: Evaluating the Response (15 minutes)

Groups analyze XYZ Telecom's response:

- Was the 72-hour notification sufficient and effective?
- Were the actions taken (fixing vulnerabilities, communicating with customers) adequate?
- What could have been improved in the response?

### ◆ Step 3: Lessons Learned and Prevention Measures (15 minutes)

Groups outline preventive actions and lessons learned:

- What long-term measures did XYZ Telecom implement to ensure compliance?
- What lessons can other organizations learn from this case?
- Practical tips for protecting data and preventing breaches.

## 3. Presentations and Final Discussion (10 minutes):

- Groups present their findings (2–3 minutes per group).

- The facilitator highlights key takeaways:
  - The importance of regular security updates and audits.
  - The value of clear and transparent communication with customers during data breaches.
  - Proactive compliance with GDPR principles to avoid legal and operational risks.

Participants are encouraged to ask questions and share final reflections.

### **Expected Outcomes:**

- A deeper understanding of GDPR principles through a real-world case study.
- Practical knowledge of effective responses to data breaches.
- Enhanced critical thinking and teamwork through interactive discussion.